

Excellus BluePPO_®

Town of Ulysses

Like freedom? Who doesn't? See any doctor without a referral, and never spend a minute worrying about the quality of your coverage.







Welcome

With Excellus BlueCross BlueShield, you get what you expect from Blue plus a whole lot more such as:

- More doctors, specialists, and hospitals to choose from
- Exclusive discounts on health-related products and services with Blue365°
- Free fitness and nutrition program with StepUp
- Answers to your health questions online
- Local customer service

In this booklet you will find:

- A chart that summarizes this plan's unique benefits and coverage*
- A glossary of terms to help you understand your coverage and options

We have many valuable benefits and we provide a tremendous amount of choice. Whichever plan you pick, we're ready to meet your health care needs.

Visit us at excellusbcbs.com

Privacy Policy Notice. We know how important your privacy is and we're committed to protecting it. Our policies and practices regarding the collection, use, and disclosure of personal health information are available at excellusbcbs.com and Member Services.

^{*}This benefit summary is not a contract or binding agreement; it is a summary of benefits and services.

Excellus BluePPO

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Plan features

Primary Care Physician (PCP)

Referrals

Out of network benefits

Not required

Covered

Out of area benefits Coverage provided worldwide through the

BlueCard program.

Student/Dependent coverage Qualified dependents and students are

covered to age 26.

Domestic partner Covered

Coverage Period January 1st - December 31st

Plan cost-sharing highlights

Office visit copay (Primary Care Physician) \$20 copay
Office visit copay (Specialist) \$20 copay

Coinsurance In-network: None; Out-of-network: 30% Deductible In-network: None Out of Network \$750

individual /\$2,250 family

Out of pocket maximum In-network: None; Out of Network \$2,000

individual /\$6,000 family

Lifetime maximum None

Questions? Call Member Services at 1 (800) 462-6615, call our TTY phone at 1 (877) 398-2275, or visit us at excellusbcbs.com or excellusbcbs.com/national

Like freedom? Who doesn't? See any doctor without a referral, and never spend a minute worrying about the quality of your coverage.



Welcome to Blue365 Where taking care of yourself is an everyday thing.

Take advantage of healthy deals and discounts* on fitness, healthy eating, personal care and more that you can use all year long. Explore all the healthy choices at excellusbcbs.com/Blue365

Blue365® is here for you.

We understand that helping you live a healthy life means more than regular doctor visits - it's helping you find time for the things that matter most.

That's why we created Blue365, an online destination featuring healthy deals and discounts exclusively for our members. These "Blue365 Deals" which complement your health care coverage, can help you maintain a healthy lifestyle, while spending less at some of your favorite Blue365 vendors nationwide.

Because of the Blues' buying power, Blue365 can offer acess to great savings on a wide range of exciting health and wellness products and experiences.

Blue365 makes it easy for you to find out about weekly"Featured Deals" by sending the news right to your email. Our email service is free to members of participating local Blue Companies.

All you have to do is register on the website, and you are all set to enjoy our great health and wellness deals.

You'll see weekly "Featured Deals" and long term "Ongoing Deals" on health products, along with discounts on health and fitness clubs, weight-loss programs, healthy travel experiences and so much more.

Blue365

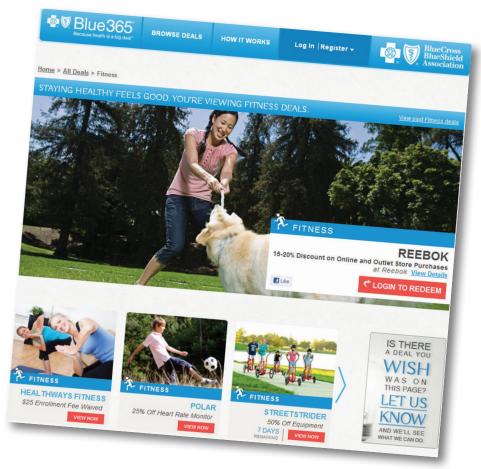
Blue365 includes offers from selected companies based on feedback from Blue365 members and independent researchers on the Blue365 team in four main categories.

Fitness: Save on membership, monthly fees and other services at Healthways, Snap Fitness™, Reebok®, Polar® and Anytime Fitness®.

Healthy Eating: Save on programs, products and consultations at Jenny Craig®, Dole® and Nutrisystems®.

Living: Save on services from H&R Block®.

Personal Care: Save on products and services from TruHearing, Beltone®, LasikPlus®, Davis Vision® and QualSight Lasik®.



^{*} Discounts are available through independent companies that do not provide Blue Cross and/or Blue Shield products or services and are solely responsible for the services provided. See our website for more information at: www.excellusbcbs.com/Blue365. The content, tools and discounted offers available through Blue365 are subject to change. Please visit excellusbcbs.com/Blue365 for the most current program details.



New York State women's preventative services mandate



Type of Care/Plan Benefits	In-Network	Out Of Network
Plan features . Primary Care Physician (PCP) . Referrals . Out of network benefits . Out of area benefits . Student/Dependent coverage . Domestic partner . Coverage Period	 Not required Not required Covered Coverage provided worldwide through the BlueCard program. Qualified dependents and students are covered to age 26. Covered January 1st - December 31st 	
Plan cost-sharing highlights Office visit copay (Primary Care Physician) Office visit copay (Specialist) Coinsurance Deductible Out of pocket maximum Lifetime maximum	 \$20 copay \$20 copay In-network: None; Out-of-network: 30% In-network: None Out of Network \$750 individual /\$2,250 family In-network: None; Out of Network \$2,000 individual /\$6,000 family None 	

· Lifetime maximum	• Notice		
type of care/plan benefits	In-Network	Out Of Network	
Wellness Incentive . Stay healthy with great programs and incentives!	Blue365 - Take advantage of exclusive discounts on health and wellness products and services, including fitness, exercise, nutrition, elective procedures and hearing aids.	Blue365 - Take advantage of exclusive discounts on health and wellness products and services, including fitness, exercise, nutrition, elective procedures and hearing aids.	
Preventive Health Care Services . Well child visits . Adult routine physical exams	Covered in fullCovered in full for 1 exam per year according to national guidelines	 Covered in full Covered at 70%, subject to the deductible for one routine exam per 	
. Adult immunizations	Covered in full	year Covered at 70%, subject to the	
. Mammography	• Covered in full	deductible Covered at 70%, subject to the deductible	
. Pap smear	Covered in full	Covered at 70%, subject to the deductible	
. Routine GYN exam	• Covered in full	• Covered at 70%, subject to the	
. Prostate cancer screening	• \$20 copay	deductible Covered at 70%, subject to the deductible	
. Routine vision	• \$20 copay for one routine eye exam every year. \$60 eyewear allowance every year.	Covered at 70%, subject to the deductible for one routine exam per year. \$60 eyewear allowance available per year.	
. Colonoscopy	Preventive and diagnostic covered according to the surgical benefit	Covered at 70%, subject to the deductible	
Novy Vork State wamon's proventative	Covered effective 1/1/12	deddelible	

• Covered effective 1/1/13

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Type of Care/Plan Benefits	In-Network	Out Of Network
Physician Office Services Diagnostic office visits Diagnostic x-rays	\$20 copay per visit\$20 copay. Precertification applies to	 Covered at 70%, subject to the deductible Covered at 70%, subject to the
Diagnostic laboratory and pathology	MRI, PET and CAT scans. • Covered in full	deductible. Precertification applies to MRI, PET and CAT scans. • Covered at 70%, subject to the
. Allergy tests	• \$20 copay per visit	deductible • Covered at 70%, subject to the
. Allergy injections	• Covered in full	deductible Covered at 70%, subject to the
. Chemotherapy	• Covered in full	deductible Covered at 70%, subject to the deductible
. Radiation therapy	Covered in full	Covered at 70%, subject to the deductible
Maternity Services Prenatal Care	• Covered in full	Covered at 70%, subject to the deductible
. Hospital care for mom (including delivery). Newborn nursery care	Hospital-Covered in full; Delivery-Covered in full Covered in full	 Covered at 70%, subject to the deductible Covered at 70%, subject to the deductible
Prescription Drug . Short-term and maintenance drugs	• Not covered	Not covered
Inpatient Hospital Benefits . Hospital benefits	Covered in full for unlimited days. Precertification applies.	 Covered at 70%, subject to the deductible. Precertification applies.
. Physician visits in the hospital	Covered in full	 Covered at 70%, subject to the deductible
. Inpatient physical rehabilitation	Covered in full for up to 60 days per year. Precertification applies.	 Covered at 70%, subject to the deductible for up to 60 days per year. Precertification applies.
. Surgery	Covered in full	Covered at 70%, subject to the deductible
. Anesthesia	Covered in full	 Covered at 70%, subject to the deductible
Emergency Care . Emergency room care	• \$35 copay per visit, unless admitted within 24 hours	\$35 copay per visit, unless admitted within 24 hours
Freestanding urgent care center	• \$25 copay per visit	 Covered at 70%, subject to the deductible
. Ambulance	• \$20 copay	• \$20 copay
Outpatient Hospital Benefits . Diagnostic x-rays	• \$20 copay per visit. Precertification applies to MRI, PET and CAT scans.	Covered at 70%, subject to the deductible. Precertification applies to MRI, PET and CAT scans

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Type of Care/Plan Benefits	In-Network	Out Of Network
 Diagnostic laboratory and pathology 	Covered in full	Covered at 70%, subject to the
. Surgical care	• \$20 copay	deductible Covered at 70%, subject to the
. Chemotherapy	Covered in full	deductible • Covered at 70%, subject to the
. Radiation therapy	• Covered in full	deductible Covered at 70%, subject to the deductible
Mental Health and Chemical Dependence		
. Inpatient mental health care	 Covered in full for unlimited days. Precertification applies. 	 Covered at 70%, subject to the deductible. Precertification applies.
. Outpatient mental health care	 \$20 copay. Services can be provided in an outpatient facility or in a provider office. 	 Covered at 70%, subject to the deductible. Services can be provided in an outpatient facility or in a provider office.
 Inpatient chemical dependence 	 Covered in full for unlimited days. Precertification applies. 	 Covered at 70%, subject to the deductible. Precertification applies.
Outpatient chemical dependence	• \$20 copay per visit	Covered at 70%, subject to the deductible
Other Services		
. Diabetic insulin and supplies	• \$20 copay for up to a 30 day supply	 Covered at 70%, subject to the deductible for up to a 30 day supply
. Skilled nursing facility	 Covered in full for up to 120 days per year. Precertification applies. 	 Covered at 70%, subject to the deductible for up to 120 days per year. Precertification applies.
. Home care	 Covered in full for unlimited visits. Precertification applies. 	Covered at 75%, subject to a \$50 deductible for unlimited visits per year. Precertification applies.
. Hospice	Covered in full for unlimited days	Covered at 70%, subject to the deductible for unlimited visits per year
. Outpatient therapy	• \$20 copay for up to a combined total of 45 visits per year for physical, speech, respiratory and occupational therapy	Covered at 70%, subject to the deductible for a combined total of 45 visits per year for physical, speech, occupational and respiratory therapy
. Durable medical equipment	 Covered at 80%. Precertification 	 Covered at 70%, subject to the
. External prosthetics	applies. • Covered at 80%	deductible. Precertification applies. • Covered at 70%, subject to the
. Chiropractic	• \$20 copay per visit	deductible Covered at 70%, subject to the
. Acupuncture	Covered at 50% for up to 10 visits per	deductible Covered at 50%, subject to the
. Dental	year • \$20 copay for accidental injury to	deductible, for up to 10 visits per year Covered at 70%, subject to the
	sound, natural teeth and for care due to congenital disease or anomaly	deductible for accidental injury to sound, natural teeth and for care due to congenital disease or anomaly
. Hearing	Routine exams not covered	Routine exams not covered

Coverage wherever you go with Excellus BlueCross BlueShield

All you have to do is show your ID card to any BlueCross BlueShield participating hospital or doctor anywhere in the country and you're covered. At the special negotiated rate, with no paperwork. That's the BlueCard® program.

BlueCard brings you:

- Freedom to choose any provider (85% of the hospitals and physicians in the U.S.)
- BlueCross BlueShield provider network discounts
- Customer service online and toll-free
- No claim forms with network providers
- An ID card recognized worldwide while traveling
- Coverage for kids who are away from home

It's so easy to use.

Choose the physician, specialist, or hospital you want to use by calling 1 (800) 810-BLUE (2583) or visiting excellusbcbs.com.

Then just show your BlueCross BlueShield ID card when you arrive.

To make it even easier, network providers bill us directly. You can also see providers outside the network. Your share of costs will probably be higher, but you have the freedom to choose.

Two ways your coverage travels with you.

As a BlueCross BlueShield member, you have access to health benefits across the country whether you're taking a quick trip or staying long term. Here's how it works:

- If you're traveling, the BlueCard program gives you access to doctors and hospitals almost everywhere. In an emergency, you should go directly to the nearest emergency room. For all other types of needed care, just call your Primary Care Physician (PCP) back at home for instruction on what to do.
- If you are away from home for more than 90 days, you can use the Guest Membership benefit through Away From Home Care®. Guest Membership is a temporary enrollment that enables members who are living away from home to receive benefits including individual, routine and preventive services. It provides you and your family with the peace of mind of accessible

health care. Perfect for any covered family member attending school out of state, located in a different service area on a long-term work assignment or retirees with dual residence (excludes Medicare). For eligibility information and specific locations where the Guest Membership benefit is available, please contact our Customer Service Department.

Learn more about the BlueCard program

You can call toll-free, within the United States, at 1 (800) 810-BLUE or, for international calls, 1 (804) 673-1177, day or night, and get information on doctors and hospitals around the world.

Visit us online at excellusbcbs.com.

Health plan terms

To help you better understand our plans and your coverage, here are a few definitions* for frequently used health care terms.

Primary Care Physician (PCP)—A doctor who serves as your health care manager and coordinates virtually all of the health care services you routinely receive. Some plans do not require you to choose a PCP.

Referral—Instructions provided by a PCP for specialty care. Most plans do not require referrals.

In-network coverage—The coverage available when you receive services from a provider who participates in your health plan.

Out-of-network coverage—The coverage available when you receive services from a provider who does not participate in your health plan. Some plans may not include out-of-network coverage.

Out-of-area—Describes when you receive services while outside the geographic service area of your health plan. Your plan benefits may differ if you live or work beyond the geographic service area.

Copay—A dollar amount due at the time you receive certain services. A typical example would be an office visit copay due when visiting your physician's office for treatment.

Allowed Amount—The maximum amount your health plan will pay for a specific service. In-network providers agree to accept the allowed amount as payment in full.

Coinsurance—A cost-sharing method that requires you pay a portion of the allowed amount for certain medical services.

Deductible—A set dollar amount you pay for covered services you receive before your insurer will make a payment.

Out-of-pocket maximum—The maximum amount of deductible and coinsurance payments that you will pay for health services each calendar year.

^{*}Some definitions may vary slightly by plan. In case of a conflict between your legal plan documents and this information, the plan documents will govern.

Excellus BlueCross BlueShield makes finding the information and support you need easier—resources, savings, and tools are available online 24/7.

- Find a doctor or specialist online while you're home or far away.
- Get instant access to StepUp, our FREE fitness and nutrition program.
- Research over 6,000 health topics.
- Get great member discounts and valuable information you can use all year long with Blue365®



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